

## OVATION HELMET REPLACEMENT POLICY

### **IMPORTANT NOTICE: HELMETS INVOLVED IN ACCIDENTS SHOULD BE REPLACED AND NOT WORN AGAIN!**

If your OVATION helmet is ever in an accident within the replacement period, return it to us for replacement at the costs listed below. PLEASE DO NOT RIDE IN THE HELMET AGAIN IF IT WAS INVOLVED IN AN ACCIDENT! RETURN IT FOR A REPLACEMENT.

The following replacement policy is in effect for Ovation Helmets **purchased in the United States (international customers must contact the store where the helmet was purchased)**. English Riding Supply will replace your helmet involved in an accident for up to 3 years after purchase for a cost listed below:

HELMET	ITEM#	PRICE	PRICE W/ SHIPPING & HANDLING
OVATION COMPETITOR	467775	\$37.48	Plus \$5.00 S&H = \$42.48
OVATION DELUXE SCHOOLER	467566	\$29.98	Plus \$5.00 S&H = \$34.98
OVATION METALLIC DELUXE SCHOOLER	469765	\$31.48	Plus \$5.00 S&H = \$36.48
OVATION MATTE CRACKLE SCHOOLER	470391	\$31.48	Plus \$5.00 S&H = \$36.48
OVATION EXTREME	467565	\$42.50	Plus \$5.00 S&H = \$47.50
OVATION GLITZ	469358	\$49.98	Plus \$5.00 S&H = \$54.98
OVATION PROTÉGÉ	467716	\$24.98	Plus \$5.00 S&H = \$29.98
OVATION MATTE PROTÉGÉ	469566	\$24.98	Plus \$5.00 S&H = \$29.98
OVATION METALLIC PROTÉGÉ	469766	\$27.48	Plus \$5.00 S&H = \$32.48
OVATION GLOSS CRACKLE PROTÉGÉ	470392	\$27.48	Plus \$5.00 S&H = \$32.48
OVATION SYNC	467567	\$34.98	Plus \$5.00 S&H = \$39.98
OVATION SYNC w/ CARBON FIBER	467568	\$42.50	Plus \$5.00 S&H = \$47.50
OVATION Z-6 ELITE	468061	\$49.98	Plus \$5.00 S&H = \$54.98
OVATION Z-8 ELITE II	468064	\$57.50	Plus \$5.00 S&H = \$62.50
OVATION VENTI HELMET	470382	\$39.48	Plus \$5.00 S&H = \$44.48
OVATION JUMP AIR HELMET	470670	\$54.98	Plus \$5.00 S&H = \$59.98
OVATION Z- 15 (discontinued)	468063		Please choose another model to replace this helmet
OVATION SOUL (discontinued)	469359		Please choose another model to replace this helmet
OVATION QUANTUM (discontinued)	468590		Please choose another model to replace this helmet
OVATION VALKYRIE (discontinued)	468588		Please choose another model to replace this helmet
OVATION CUBIX SCHOOLER (discontinued)	468337		Please choose another model to replace this helmet
OVATION ECLIPSE (discontinued)	468589		Please choose another model to replace this helmet
OVATION Z-8 CARBON FIBER (discontinued)	468062		Please choose another model to replace this helmet

To receive a replacement helmet, please follow the instructions listed below:

1. Fill out the Return Authorization Form and return with your helmet. If you cannot print the accident form, please call 1-866-569-1600 and we will send one to you, or contact your retailer for a form.
2. Return the damaged helmet freight pre-paid
3. Return a copy of your dated sales receipt
4. Include a signed and dated letter describing the accident in as much detail as possible
5. Provide us with your contact name, address, email address & phone number.  
**SOMEONE MUST BE AVAILABLE AT THAT ADDRESS TO SIGN FOR YOUR HELMET.**
6. A check or money order made out to English Riding Supply, or credit card information for payment as indicated above. Send to address below:

**ENGLISH RIDING SUPPLY  
C/O ACCIDENT REPLACEMENT  
520 KANE STREET  
SCRANTON, PA 18505**



520 Kane Street • Scranton, Pa 18505 • 570 961 9700 • (F) 570 961 9701

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## OVATION® DAMAGED HELMET RETURN AUTHORIZATION FORM

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

(HELMETS ARE SENT SIGNATURE-REQUIRED)

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ EMAIL ADDRESS: \_\_\_\_\_

HELMET MODEL/ITEM NUMBER: \_\_\_\_\_ HELMET SIZE: \_\_\_\_\_

HELMET COLOR: \_\_\_\_\_ DATE PURCHASED: \_\_\_\_\_

STORE WHERE IT WAS PURCHASED: \_\_\_\_\_

BRIEF ACCOUNT OF ACCIDENT:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SELECT METHOD OF PAYMENT:  CHECK  MONEY ORDER  CREDIT CARD

NAME AS IT APPEARS ON CREDIT CARD: \_\_\_\_\_

BILLING ADDRESS OF CREDIT CARD: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

CARD TYPE:  VISA  MASTER CARD  AMERICAN EXPRESS

CARD NUMBER: \_\_\_\_\_

CARD EXPIRATION DATE: \_\_\_\_\_ SECURITY CODE: \_\_\_\_\_

By signing this form, I hereby authorize English Riding Supply (ERS) to use the above credit card to process my order.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**\*Please note that the damaged helmet MUST be sent back to ERS to receive the discounted replacement.**

FOR OFFICE USE ONLY:

DATE OF RETURN: \_\_\_\_\_ ORDER # \_\_\_\_\_